

Warranty Policy

1. This warranty policy is applicable to Bridgestone brand new passenger car & light truck tyres and tubes manufactured and/or imported by Bridgestone India Pvt. Ltd.
2. This warranty is valid for original purchaser of the tyres & tubes and cannot be transferred to any other party.
3. This warranty is only applicable in India.
4. Tyres & Tubes shall be covered under Warranty for manufacturing defects only for a period of 5 years from date of manufacturing; or 3 years from date of purchases; or till the exposure of tread wear indicators, whichever is earlier, irrespective of kilometre covered.
5. At the end of the relevant period stated above, all warranties, express or implied are terminated.
6. Exposure of Tread wear indicators means the original tread worn out to the level of tread wear indicators i.e. at a remaining tread depth of 1.6 mm.
7. In assessing the damage, the final decision after investigation shall be made by authorized representative of Bridgestone India.
8. Claim will be attended only when presented along with the warranty certificate.
9. Liability of Bridgestone India for tyres having manufacturing defect is limited to the costs of the replacement of the product on a pro-rata basis based on remaining tread wear.
10. The amount to be compensated will be calculated from the degree of wearing. In other words, the so called "remaining tread depth" measurement system will be applied.
11. When tube is replaced under warranty it will be on free of charge basis.
12. All claims shall be lodged with the authorized dealer of Bridgestone India Pvt. Ltd. from whom tyres/tubes are purchased and in case of OE fitment with OE manufacturer from whom vehicle is purchased.
13. Bridgestone India is not responsible for any loss or damage while the claim tyre is in possession of dealer.
14. All rejected claimed tyres/tubes if not collected within 21 days of intimation of rejection to customer will be disposed off due to limited storage space. Bridgestone India or its authorized dealer will not be liable for any loss due to such disposal.
15. All applicable taxes on the new tyre, service charges incurred and cost of mounting and balancing service shall be borne by the customer.
16. Bridgestone India is not liable for payment of compensation for any direct or indirect losses, damages, incurred on account of failure/ damage in tyre/tube.
17. Warranty is not offered on following categories:
 - a. Damage to tyres/tubes caused by improper use or storage.

- b. Tyres of which tread wear indicators (1.6mm height) are exposed.
- c. Tubes used for more than one life span.
- d. Tyres/tubes which have been repair or re-capped.
- e. Improper application of tyres/tubes size and/or specification.
- f. Tyres/Tubes damaged due to vehicle mechanical irregularities or vehicle accident.
- g. Tyres that have been installed on any vehicle other than the vehicle on which they were originally installed.
- h. Damage from misalignment, wheel imbalance, defective brakes or shock absorbers, improper inflation, overloading, improper mounting or demounting, oil or chemical action, fire, use for racing, tyre alteration, tampering (e.g. tampered serial number, size of tyre, ply rating, etc.), running flat or wilful damage or abuse.
- i. Damage from road hazards e.g. cut, impact damage, puncture, snag, bruise, stone drill or bulge.
- j. Tyres and tubes not manufactured and/or imported by Bridgestone India Pvt. Ltd. and/or spurious tyres and tubes.
- k. Tyres purchased from unauthorized sellers.
- l. Illegally imported Tyres.

18. Bridgestone India is not liable for any statement, commitment, promise or agreement made by its dealers, employees or representatives or OEMs binding upon Bridgestone, except as stated herein.

19. Bridgestone India on it's own discretion may discontinue any product at any time without any notice in advance to existing tyre purchaser In case where the exact claimed product is not available for replacement during warranty period (if applicable), due to any reason, suitable product with available appropriate size/ pattern will be offered as replacement during warranty period. The price difference applicable for replaced product/tyre shall be borne by the customer.

20. Bridgestone India reserves the right to cancel and/or change part and/or the entire warranty policy without notice in advance.

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