



Unconditional Warranty Policy

1. This warranty policy is applicable to 'Firestone' brand new passenger car & SUV tyres manufactured by Bridgestone India Pvt. Ltd.
2. This warranty is valid for original purchaser of the tyres and cannot be transferred to any other party.
3. Warranty on non-manufacturing defect is valid for tyres purchased by the customer during the period **01.01.2021 to 31.12.2021**.
4. This warranty is valid for original purchaser of the tyres only, who has purchased the tyres on or before 31.12.2021 and cannot be transferred to any other party.
5. This warranty is only applicable in India.
6. **This unconditional warranty is offered for a period of 2 years from the date of purchase or upto 50% tread wear of the tyre, whichever is earlier.** This warranty is not applicable for OE fitted tyres.
7. For availing this unconditional warranty, online warranty registration at www.firestonetyre.co.in/online-warranty.php within 15 days of purchase is required.
8. Standard warranty of 5 years from the date of manufacturing or 3 years from the date of purchase or till the exposure of tread wear indicators, whichever is earlier shall continue binding in case of manufacturing defect alone. At the end of the relevant period as stated above, all warranties, express or implied are terminated.
9. Exposure of Tread wear indicators means the original tread worn out to the level of tread wear indicators i.e. at a remaining tread depth of 1.6 mm.
10. All claims shall be lodged with the authorized dealer of Bridgestone India Pvt. Ltd. from whom tires are purchased.
11. In assessing the damage, the final decision after investigation shall be made by authorized representative of Bridgestone India.
12. Liability of Bridgestone India for tyres is limited to the costs of the replacement of the product on a pro-rata basis based on remaining tread wear.
13. The amount to be compensated will be calculated from the degree of wear. In other words, the so called "remaining tread depth" measurement system will be applied.
14. Bridgestone India is neither responsible for loss or damage to tyres which are in the custody or control of dealer for inspection nor for any work performed by any dealer.
15. All rejected claimed tyres if not collected within twenty-one days of intimation of rejection to customer will be disposed-off due to limited storage space. Bridgestone India or its authorized dealer will not be liable for any loss due to such disposal.
16. Warranty card will not be reissued.
17. All applicable taxes on the new tyre, service charges incurred, and cost of mounting and balancing service shall be borne by the customer.
18. All obligation or liabilities for incidental or consequential loss/ damage are hereby excluded (including but not limited to loss of use of vehicle, loss of time or loss or damage caused to any person or property by or arising out of the use of the tyres).

19. Warranty is not offered on:

- (a) Tyres of which tread wear indicator is exposed.
- (b) Tyre damaged due to improper repair or re-capping.
- (c) Improper application of tyres size and/or specification.
- (d) Tyres damaged due to vehicle mechanical irregularities or vehicle accident.
- (e) Tyres that have been fitted in vehicle other than vehicle on which they were originally fitted.
- (f) Damage from misalignment, wheel imbalance, defective brakes or shock absorbers, improper inflation, overloading, improper mounting or demounting, oil or chemical action, fire, use for racing, tyre alteration, tampering (e.g. tampered serial number, size of tyre, ply rating, etc.), or wilful damage or abuse.
- (g) Tyres purchased from unauthorized sellers.
- (h) Illegally imported Tyres.

- a. Tyres that have been fitted in any vehicle other than the vehicle on which they were originally fitted.
 - b. Damage from misalignment, wheel imbalance, defective brakes or shock absorbers, improper inflation, overloading, improper mounting or demounting, oil or chemical action, fire, use for racing, tyre alteration, tampering (e.g. tampered serial number, size of tyre, ply rating, etc.), or willful damage or abuse.
 - c. Tyres purchased from unauthorized sellers.
 - d. Illegally imported Tyres.
20. Bridgestone India is not liable for any statement, representation, commitment, promise or agreement made by its dealers, employees or representatives or OEMs that in any way varies with the terms of this warranty.
21. Bridgestone India reserves the right to cancel and/or change part and/or the entire warranty policy without notice in advance.

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